RESUME / CV







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Gurabo, PR 00778-5013



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academic work and industry experience in sales, consulting, and leadership. Strong background in digital transformation, cloud technologies, knowledge management, education, eLearning and IT consulting. Skilled communicator with proven leadership, teamwork, consultative and highly developed analytical skills. Gifted public speaker, able to create and deliver powerful presentations to executives in either English or Spanish. Passionate leader with exceptional business acumen and skillful facilitator of crossfunctional teams n complex situations. Deep understanding of knowledge management, higher education, and IT are particularly valuable to work at all levels to address a company's business objectives.

EDUCATION



2008

School of
Economy and
International
Studies, University
of Belgrano,
Buenos Aires,
Argentina

1987 to 1991

University of Texas at Austin, USA

1983 to 1984

Syracuse University, NY, USA

1978 to 1982

University of Puerto Rico at Rio Piedras, PR

K.M. LATIN AMERICA 2008 / GRADUATE PROGRAM IN KM AND INTELLECTUAL CAPITAL

Intensive knowledge management graduate program for established KM professionals in Latin America

DOCTOR OF PHILOSOPHY

Majored in International Communication and minored in Latin American studies

MASTER OF SCIENCE

Telecommunications and Radio-TV-Film Production MS degree at the Newhouse School of Public Communications.

BACHELLOR OF ARTS

Graduated Magna Cum Laude from the Comparative Literature and Theater program at the College of Humanities



EXPERIENCE



2018 to Present

Founder & CEO, lead consultant

DIGITAL KORU, LLC, GURABO

Created and leads the company, offering digital transformation, adoption and change management, knowledge management, and training solutions.

1991 to Present

Tenured professor on Knowledge Mgt. and digital transformation at Communication and Information College

UNIVERSITY OF PR, FACI, SJ

Member of UPR President's Digital Transformation Advisory Board and instructor for the Center for Academic Excellence. Director of the Knowledge Cities World Summit (KCWS) with the World Capital Institute and UPR (November 16-18, 2022)

2012 to 2018

Director, Digital Transformation Business Unit

INTECH CORP, SAN JUAN

Creator/leader of business unit delivering Microsoft technologies' cloud solutions. Fastest growing business unit at Intech (200% YoY growth over 2015-2018). Won Microsoft PR Partner of the Year Award (2016).

1999 to 2014

President and Principal

KMANAGEMENT, INC, CAGUAS

Designed groupware and KM portals for SIMED, Office of Management and Budget of PR, Pontifical Catholic University, Caguas Guayama Consortium, Dupont Microelectronic Circuits and Administración de Terrenos de PR.



SKILLS



Analytical (9/10)

Extensive research and analytical experience in business and academic contexts

Knowledge Management (9/10)

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Over 20 years' experience teaching and implementing knowledge management systems

Teamwork (9/10)

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Proven track record organizing, collaborating with, and leading corporate, government, and academic teams, digitally transforming and optimizing their work and production practices

Public Speaking (9/10)

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Gifted public speaker, able to create and deliver powerful presentations to executives. Extremely comfortable presenting to and handling groups of any size, dialoguing or lecturing in either English or Spanish.

Consulting (9/10)

Experienced consulting on a variety of topics and enterprise solutions including KM, digital transformation, cloud technologies, information security, collaboration, eLearning, portal environments, IT infrastructure and managed services



INTERESTS

- Scuba-diving
- * Mountain-biking
- * Photography
- Videography
- Baking



REFERENCES



Luis Vinueza

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Eunice Perez Medina, EdD

Associate VP, Academic and Research Affairs, UPR Central Administration

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